

# Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to <https://www.paclMule.app> and the packMule app for Android and iOS, provided by SharpTurtle.com LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to packMule include, <https://www.paclMule.app> and the packMule app for Android and iOS. packMule is a software application and website. By using packMule, you consent to the data practices described in this statement.

## Collection of your Personal Information

In order to better provide you with products and services offered by our product, packMule may collect personally identifiable information, such as your:

- First and Last Name
- E-mail Address

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) sending us an email message; (c) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

## Use of your Personal Information

packMule collects and uses your personal information to operate its application and website(s) and deliver the services you have requested.

packMule may also use your personally identifiable information to inform you of other products or services available from packMule and its affiliates.

## Sharing Information with Third Parties

packMule does not sell, rent or lease its customer lists to third parties.

packMule may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to packMule, and they are required to maintain the confidentiality of your information.

packMule may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on packMule or the site; (b) protect and defend the rights or property of packMule; and/or (c) act under exigent circumstances to protect the personal safety of users of packMule, or the public.

### **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by packMule. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the packMule website.

packMule uses third party toolkit, Microsoft App Center, to monitor application performance. This toolkit generates a unique install ID for each installation of the app. This ID is not tied to any email address, name or username. We may also collect data for analytics, including:

Application opens; Application updates; Cookies; device information; first launches; geography/region; In-app purchases; number of sessions; number of Users; operating systems; session duration; unique device identifiers for advertising (Google Advertiser ID or IDFA, for example); Usage Data

Unless specified otherwise, all Data requested by this Application is mandatory and failure to provide this Data may make it impossible for this Application to provide its services. In cases where this Application specifically states that some Data is not mandatory, Users are free not to communicate this Data without consequences to the availability or the functioning of the Service.

Users who are uncertain about which Personal Data is mandatory are welcome to contact the Owner.

Any use of Cookies – or of other tracking tools – by this Application or by the owners of third-party services used by this Application serves the purpose of providing the Service required by the User, in addition to any other purposes described in the present document and in the Cookie Policy, if available.

Users are responsible for any third-party Personal Data obtained, published or shared through this Application and confirm that they have the third party's consent to provide the Data to the Owner.

### **Links**

This website contains links to other sites. Please be aware that we are not responsible

for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

### **Security of your Personal Information**

packMule secures your personal information from unauthorized access, use, or disclosure. packMule uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

### **Children Under Thirteen**

packMule does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

### **E-mail Communications**

From time to time, packMule may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from [SharpTurtle.com](http://SharpTurtle.com) or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from packMule, you may opt out of such communications by sending a request to [unsubscribe@sharpturtle.com](mailto:unsubscribe@sharpturtle.com).

### **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

### **Changes to this Statement**

packMule reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by placing a prominent notice

on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

### **Contact Information**

packMule welcomes your questions or comments regarding this Statement of Privacy. If you believe that packMule has not adhered to this Statement, please contact packMule at:

Email Address:

[support@sharpturtle.com](mailto:support@sharpturtle.com)

Effective as of January 06, 2020